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#### UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA

Smith-Washington, et al. v. TaxAct, Inc., Case No. 3:23-cv-00830-VC www.TaxActClassSettlement.com

#### **CLAIM FORM INSTRUCTIONS**

This Claim Form is for Settlement Class Members. The Settlement Class Members includes members in either of the two following Classes: (1) Nationwide Class – all natural persons who used a TaxAct online do-it-yourself consumer Form 1040 tax filing product and filed a tax return using the TaxAct online product at any time between January 1, 2018 and December 31, 2022, and whose postal address listed on such tax return was in the United States; or (2) Nationwide Married Filing Jointly Class – all natural persons whose spouse used a TaxAct online do-it-yourself consumer Form 1040 tax filing product and filed a joint tax return using the TaxAct online product at any time between January 1, 2018 and December 31, 2022, and whose postal address listed on such joint tax return was in the United States.

## TO RECEIVE A PAYMENT FROM THE SETTLEMENT AND TO RECEIVE TAXACT® XPERT ASSIST YOU MUST COMPLETE AND SUBMIT THIS FORM

If, as of January 9, 2024, you filed a demand for arbitration against TaxAct to arbitrate claims that would otherwise be released in accordance with the terms of the Settlement Agreement, you are <u>excluded from both Settlement Classes unless you elect to opt-in to the Settlement Classes by filing a timely Claim Form.</u>

#### **How To Complete This Claim Form**

There are two ways to submit this Claim Form to the Settlement Administrator: (a) online at <a href="https://www.TaxActClassSettlement.com">www.TaxActClassSettlement.com</a>; or (b) by U.S. mail to the following address: Smith-Washington v. TaxAct, Inc., c/o Kroll Settlement Administration LLC, PO Box 225391, New York, NY 10150-5391.

**Deadline:** If you submit your Claim Form by U.S. Mail, the completed and signed Claim Form must be postmarked by **September 11, 2024**. If you submit your Claim Form online, you must do so by **11:59 p.m. PT** on **September 11, 2024**.

- 2. You must complete the entire Claim Form. Please type or write your responses legibly.
- 3. If your Claim Form is incomplete or missing information, the Settlement Administrator may contact you for additional information. If you do not respond by the deadline provided by the Settlement Administrator for you to supply any such additional information, your claim will not be processed, and you will waive your right to receive money and Xpert Assist under the Settlement.
- 4. You may only submit one Claim Form. You must only submit the Claim Form on your own behalf or on behalf of someone for whom you are an authorized legal representative.
- 5. Submission of the Claim Form does not guarantee payment or receipt of Xpert Assist. Your Claim Form must be approved by the Settlement Administrator.
- 6. If you have any questions, please contact the Settlement Administrator by email at info@TaxActClassSettlement.com, by chat available at <a href="www.TaxActClassSettlement.com">www.TaxActClassSettlement.com</a>, by telephone at (833) 425-9910, or by U.S. mail at the address listed above.









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- 7. You must notify the Settlement Administrator if your contact or payment information changes after you submit your Claim Form. If you do not, even if you submit a valid claim under the Settlement, you may not receive your Settlement payment.
- 8. <u>If you would like to receive an electronic payment, please submit your Claim Form electronically at www.TaxActClassSettlement.com.</u>

Payment options available with a paper Claim Form submission: Paper Check

Payment options available with an electronic Claim Form submission: Paypal, Venmo, E-Mastercard, Direct Deposit (ACH), Zelle, and Paper Check.







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Your claim must be submitted online or postmarked by: **September 11, 2024** 

# UNITED STATES DISTRICT COURT

FOR THE NORTHERN DISTRICT OF CALIFORNIA Smith-Washington, et al. v. TaxAct, Inc., Case No. 3:23-cv-00830-VC www.TaxActC

| 23-cv-00830-VC<br>ClassSettlement.com |  |
|---------------------------------------|--|
| m Form                                |  |

### Clair

| I. YOUR CONTACT I  | NFORMATION   |  |
|--|--|--|
| Provide your name and current contact information. You must notify the Settlement Administrator if your contact information changes after you submit this form. NOTE: The personal information you provide below will be processed only for purposes of effectuating the Settlement. |  |  |
| First Name   | Last Name  |  |
| Street Address   |  |  |
| City   | State Zip Code   |  |
| ()   |  |  |
|  |  |  |
| Email Address  |  |  |
|  | pove is the same as the information associated with y services, continue to Section II. If different, please p |  |
| First Name   | Last Name  |  |
| Street Address   |  |  |
| City   | State Zip Code   |  |
| ( ) Phone Number   |  |  |
|  |  |  |
| Email Address  |  |  |









| II. VERIFICATION AND ATTESTATION UNDER OATH  By signing below and submitting this Claim Form, I hereby swear under penalty of perjury that I am the person identified above and the information provided in this Claim Form is true and correct. |  |  |
|--|--|--|
|  |  |  |
| Your name  |  |  |

#### REMINDER CHECKLIST

1. Please make sure you completed all parts of the Claim Form.

Please Note: If you would like to receive an electronic payment, please submit your Claim Form electronically at <a href="https://www.TaxActClassSettlement.com">www.TaxActClassSettlement.com</a>.

Payment options available with a paper Claim Form submission: Paper Check

Payment options available with an electronic Claim Form submission: Paypal, Venmo, E-Mastercard, Direct Deposit (ACH), Zelle, and Paper Check.

- 2. Please make sure that you signed and dated the Claim Form.
- 3. Please keep a copy of your completed Claim Form for your own records.
- 4. Please submit your completed Claim Form online at www.TaxActClassSettlement.com OR by mail by **September 11, 2024** to: Smith-Washington v. TaxAct, Inc., c/o Kroll Settlement Administration LLC, PO Box 225391, New York, NY 10150-5391.







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